



Electricity Facts Label (EFL)

APNA Energy March 1, 2011

AEP NORTH Service Area

Residential - Fixed Rate Product: Fixed Residential Plan

Electricity Price

Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
Average price per kWh	10.8¢	9.0¢	9.0¢

Other Key Terms and questions

See Terms of Service statement for a full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed
Contract Term	24 Months
Do I have a termination fee or any fees associated with terminating service?	Yes - \$75
Can my price change during contract period?	YES
If my price change, how will it change, and by how much?	The price can change to reflect actual price changes that are allowed by Public Utility Commission rules due to changes in law or regulatory charges after date of issue.
What other fees may I be Charged?	Charge of \$8.95 will be assessed for any billing period in which the usage is 999 kWh or Less; For full listing of other charges see sections of the Terms of Service: Pricing, Itemization of Non-Recurring Charges for service (APNA Energy) and Summary of One (1) time charges by TDSP (Discretionary Charges)
Is this a pre-pay or pay in advanced product	NO
Does the REP purchase excess distributed renewable generation?	NO
Renewable Content	This product is 3.8% renewable
The statewide average for renewable content is	4.9% of the statewide average for renewable content

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